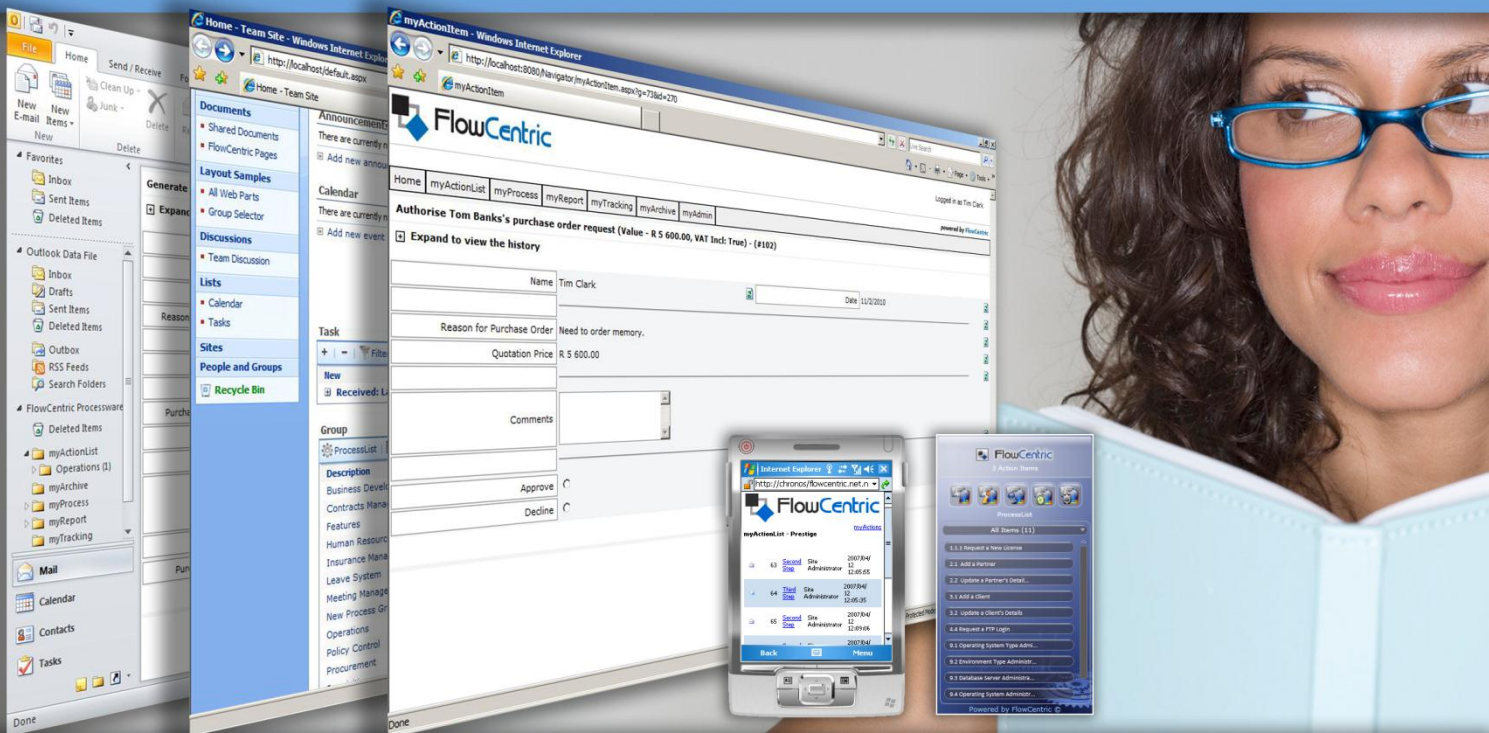


FlowCentric

User Interface Options

Business critical processes are made available remotely, at any time, via Microsoft Office Outlook, Microsoft Office SharePoint, the FlowCentric Gadget, and a range of web browsers and mobile devices.





FlowCentric Supports the Way You Work..... 3

 FlowCentric In Microsoft Office Outlook 4

 FlowCentric Classic & Web 2.0 Navigators 5

 FlowCentric in Microsoft SharePoint 6

 FlowCentric Windows Gadget..... 7

 FlowCentric Mobile Navigator 7

 FlowCentric Execution API 8

 FlowCentric Processware Runtime Clients 8



FLOWCENTRIC SUPPORTS THE WAY YOU WORK

Information Workers, Customers, Partners access FlowCentric via web

Sales Person accesses FlowCentric processes remotely via mobile

Business Analyst works with Visio within FlowCentric Suite

Manager accesses FlowCentric processes via Microsoft Outlook

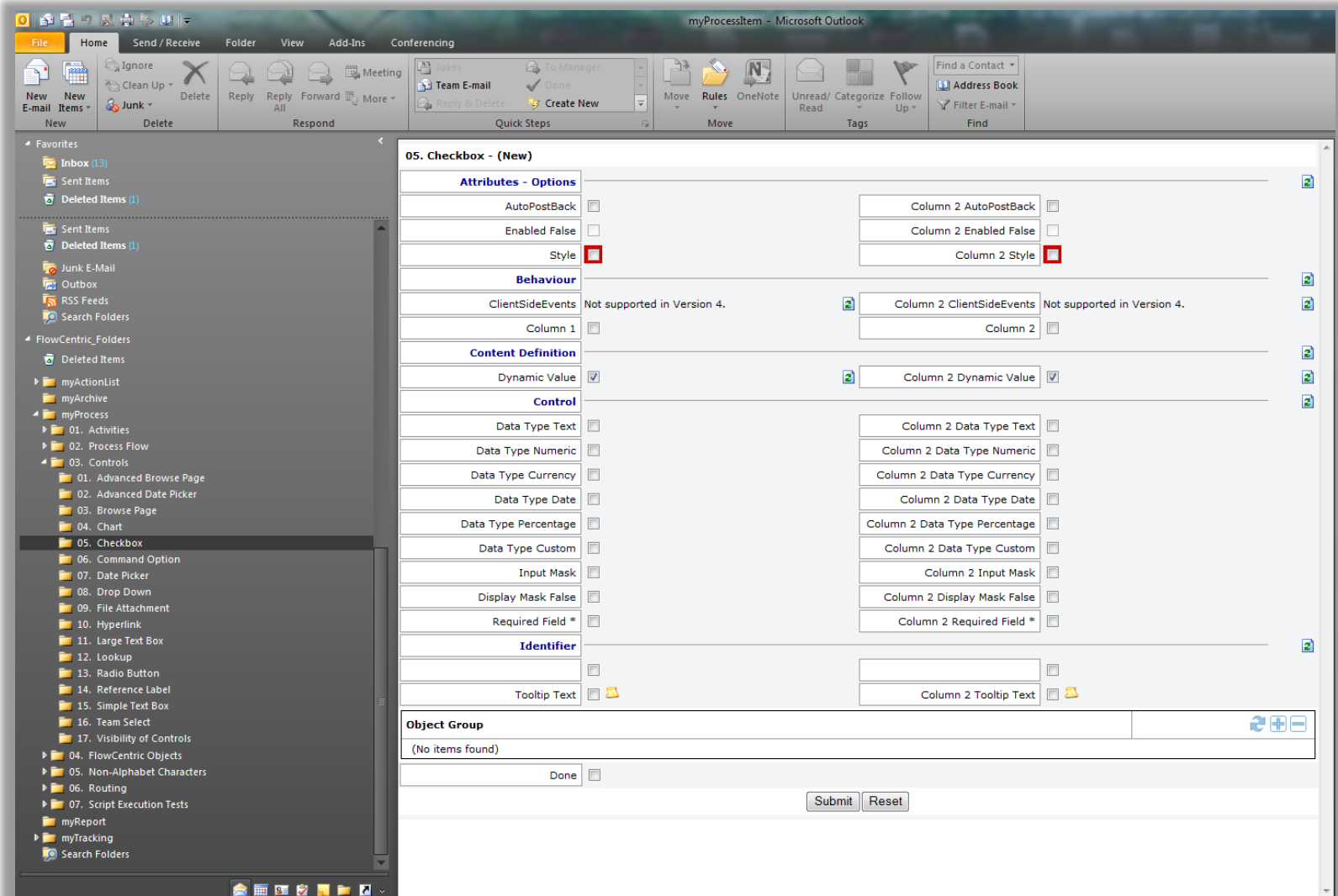
Admin Clerk uses Microsoft SharePoint to access FlowCentric

Business critical processes are made available remotely, at any time, via Microsoft Office Outlook, Microsoft Office SharePoint, the FlowCentric Gadget, and a range of web browsers and mobile devices. The FlowCentric solution provides a single user interface, which is so easy to use that all staff members, IT and non-IT, can accurately follow the steps to ensure business runs smoothly. There is a definite beginning and end to each process, with each step in the process being executed according to the rules defined by business. This eliminates many elements of risk, aids in maximising managerial control, provides process consistency, and ensures that process progress is visible and fully auditable at all times.



FLOWCENTRIC IN MICROSOFT OFFICE OUTLOOK

Microsoft Office Outlook is widely regarded as the most popular and consistently utilised desktop application in modern business. Outlook is the one application that is open at virtually any time, on any businessperson's computer. FlowCentric leverages this behaviour to ensure business processes are visible to end-users in a familiar interface, and in an environment where they are accustomed to completing tasks. This minimises change management requirements and assists in swift user adoption. In fact, many customers feel that this is the only interface that they would like to deploy in their business. End-users do not have to look for links and URLs, launch other applications, or go outside the known environment of Microsoft Office Outlook. This option not only minimises the risk of user error, but also insulates users from other unnecessary complexities.



FlowCentric caters for the user's complete process management experience in Microsoft Office Outlook with all the functionality found in the FlowCentric Navigator web client.

FlowCentric Processware runs in Microsoft Office Outlook 2010 and previous versions.



FLOWCENTRIC CLASSIC & WEB 2.0 NAVIGATORS

Users can pilot their way through the FlowCentric system via the FlowCentric Navigator (Classic and Web 2.0), the web-based user interface option. FlowCentric makes use of standard web technology for these Navigators. This allows the site's basic appearance to be customised using Custom Style Sheets (CSS). This means that the site can be set up with customers' corporate colours and branding. The Web interface is user-friendly thus, people are unlikely to be intimidated by it, thereby encouraging rapid adoption by all relevant members within a company.

Software Requirements

One of the following operating systems:

Windows 7, Windows Vista with Service Pack 2, Windows XP with Service Pack 3

One of the following browsers:

Microsoft Internet Explorer 6+, Mozilla Firefox 3.0.4 +, Safari 3.2.1 +, Google Chrome, Opera 9+

Note: Although our product runs and is tested on browsers running within other host operating systems, FlowCentric Processware is not officially supported on non-Microsoft platforms such as Mac OS and Linux.



FLOWCENTRIC IN MICROSOFT SHAREPOINT

If your primary business portal is built with Microsoft Office SharePoint Server (MOSS) technology, and you are wondering how you could leverage the most out of existing MOSS and FlowCentric technologies ... don't worry, we have already made provision for this. FlowCentric Processware does not replace any of MOSS's workflow abilities; it is simply a layer to enhance this program's capabilities. The FlowCentric Navigator allows files to be uploaded to Microsoft Office SharePoint Server, making this collaboration especially enticing for companies that have vast document storage/sharing requirements. FlowCentric processes can be exposed in the MOSS frontend using the FlowCentric web parts; documents can be uploaded to MOSS for archiving or sharing via the FlowCentric web parts and both FlowCentric and MOSS can be

The screenshot displays a Microsoft Office SharePoint Server (MOSS) interface within a Windows Internet Explorer browser window. The browser address bar shows 'http://localhost/default.aspx'. The page title is 'Home - Team Site'. The interface includes a left-hand navigation pane with sections for Documents, Layout Samples, Discussions, Lists, Sites, and People and Groups. The main content area features several web parts: 'Announcements' (no active announcements), 'Calendar' (no upcoming events), 'Task' (a table with columns: New, Due, Description, No, From, Received, Due Date), 'Group' (a list of business processes like Business Development, Contracts Management, etc.), and 'Process' (a list of operations like Capture new incident, Log new complaint, etc.). The Microsoft Windows SharePoint Services logo is visible in the top right corner. The status bar at the bottom indicates 'Local intranet | Protected Mode: On' and '100%' zoom.

accessed remotely via most web-enabled products. Processes designed in FlowCentric are very agile and can be modified with greater ease than many other systems. Running FlowCentric processes within SharePoint gives you the power of a portal product without the headache of modifying processes within such a vast system.

Using FlowCentric as the Business Process Management engine for Microsoft SharePoint reduces implementation time, business risk and enhances the process governance and security of the organisation and the overall effectiveness of the SharePoint solution.



FLOWCENTRIC WINDOWS GADGET

The FlowCentric Classic and Web 2.0 Navigators can be accessed through a Windows Gadget, which is docked on the Windows sidebar. This makes your processes easily accessible at any time, negating the need for full screen applications to be open all the time.



Negate the need for full screen applications to be open all the time.

FLOWCENTRIC MOBILE NAVIGATOR

FlowCentric processes can be viewed via Windows Mobile phones. The FlowCentric Classic and Web 2.0 Navigators can also be accessed via web enabled mobile phones.



Access your processes anywhere anytime



FLOWCENTRIC EXECUTION API

The FlowCentric Execution API offers a valuable customisation option to partners and customers alike.

For those who are not that technically inclined, an Application Programming Interface (API) is an interface used by a software program to allow interaction with other software, in much the same way that a user interface assists interaction between humans and computers.

The FlowCentric Execution API enables full custom user interfaces to be built. Process data can be displayed in virtually any technology that is able to access web services. Front ends that display in Microsoft Office SharePoint Server (MOSS), InfoPath, Silverlight, Adobe PDF, and Flash are just a few of the options available to FlowCentric users.

FLOWCENTRIC PROCESSWARE RUNTIME CLIENTS

The FlowCentric Processware runtime clients include the following:

- **Classic and Web 2.0 Navigators** - ASP.NET-based web interfaces defining a standard and Web 2.0-oriented look-and-feel's, respectively.
- **SharePoint Client Navigator** - MOSS (Microsoft Office SharePoint Server - 2003 -2010) and WSS (Windows SharePoint Services - 2.0 and 3.0) - based web parts for users that are comfortable with Microsoft SharePoint; easily the most flexible and configurable runtime client.
- **Outlook Navigator** - Microsoft Outlook (2003 - 2010) plug-in.
- **Mobile Navigator** - A thin runtime client geared towards the mobile web platform.
- **Windows Gadget** (Vista and Windows 7 supported) - a lightweight Silverlight 3 client that resides on a user's desktop.

Create other runtime client:

- **FlowCentric Execution API** - Enables FlowCentric, partners and clients to implement their own tailor made runtime clients. The SharePoint Client has been implemented to fully utilise the Execution API.